

GymEzy Subprocessor List

Current third parties that process personal data on behalf of GymEzy

Last updated: 7 June 2026

Provider: Managezy Limited

Registered Business Name: GymEzy

CRO registration number: 812735

Registered office: 46 Enterprise Centre, Lavery Avenue, Park West Business Park, Dublin 12, D12 PP48, Ireland

Website: www.gymezy.eu

Contact: help@gymezy.eu

VAT number: not yet issued; will be provided once registered.

This document is intended to apply to the English-language version of the GymEzy service. Where a Hungarian version is also made available, both versions are intended to have the same meaning. If an Order Form or signed agreement specifies a prevailing language, that clause will take priority.

1. Purpose

This Subprocessor List forms part of the GymEzy SaaS Services Agreement and supports the GymEzy Privacy Policy. It identifies the third parties that may process personal data on behalf of Managezy Limited and its business customers.

We update this list when subprocessors change. Customers may subscribe to subprocessor change notifications by sending a request to help@gymezy.eu.

2. Current subprocessors

2.1 Work Mit Uns Kft.

- Service: core hosting, database operation, encrypted backups, e-mail (SMTP) delivery and push notification delivery infrastructure.
- Location of processing: H-1117 Budapest, Hauszmann Alajos u. 3., Hungary (ATW server hotel). EEA-based.

- Data categories: all Customer Data stored or transmitted through the Services, including member, staff, trainer, maintenance worker and administrative data.
- Safeguards: written data processing terms; EEA hosting; encrypted databases and backups; access controls.

2.2 Stripe Payments Europe Ltd

- Service: card and online payment processing where the Customer enables Stripe-based payment collection.
- Location of processing: Ireland (EU headquarters), with onward processing in the United States by Stripe, Inc. as required for global card scheme operation.
- Data categories: name, e-mail address, payment card token, billing address, transaction amount and reference. GymEzy does not store full card numbers or card security codes.
- Safeguards: EU Standard Contractual Clauses for any onward transfer to the United States; PCI-DSS compliance maintained by Stripe.

2.3 Anthropic, PBC (Claude API)

- Service: optional AI analytics and churn prediction inference, where the Customer enables the AI module.
- Location of processing: United States, with EU endpoint where available.
- Data categories: anonymous or aggregated business trend data only. No identifiable Personal Data is intentionally submitted.
- Safeguards: EU Standard Contractual Clauses where applicable; configuration designed to send only anonymous or aggregated data; no model training on Customer Data.

3. Services not used

For clarity, GymEzy does not currently use the following categories of subprocessor:

- SMS gateways or SMS marketing platforms;
- e-mail newsletter providers (such as Mailchimp);
- advertising or remarketing platforms (such as Meta, TikTok, LinkedIn or Google Ads);
- analytics tools (such as Google Analytics);
- third-party support chat tools (such as Intercom);
- gate control or iBeacon hardware vendors.

4. Change notifications

We will notify Customers in advance of adding or replacing a subprocessor that processes Customer Data, by updating this list and where required by writing to the Customer's account contact. Customers may object to a new subprocessor on reasonable data protection grounds within 30 days; we will work with the Customer in good faith to address the objection and, if no

resolution is possible, the Customer may terminate the affected Services with no further obligation beyond fees due to the effective date of termination.

5. Version

Version: 1.0. Effective date: 7 June 2026.