

GymEzy Accessibility Statement

Accessibility commitments for the GymEzy website, admin platform and Member App

Last updated: 7 June 2026

Provider: Managezy Limited

Registered Business Name: GymEzy

CRO registration number: 812735

Registered office: 46 Enterprise Centre, Lavery Avenue, Park West Business Park, Dublin 12, D12 PP48, Ireland

Website: www.gymezy.eu

Contact: help@gymezy.eu

VAT number: not yet issued; will be provided once registered.

This document is intended to apply to the English-language version of the GymEzy service. Where a Hungarian version is also made available, both versions are intended to have the same meaning. If an Order Form or signed agreement specifies a prevailing language, that clause will take priority.

1. Our commitment

Managezy Limited, trading as GymEzy, is committed to making its website (www.gymezy.eu), SaaS admin platform and Member App accessible to as many people as possible, including people with disabilities, in accordance with the European Accessibility Act (Directive (EU) 2019/882) as implemented in Ireland and other relevant EU/EEA jurisdictions.

2. Conformance target

We aim to conform with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA for our Website, Admin Platform and Member App.

Conformance status at the date of this statement: partial. The Website and platform are designed with accessibility in mind, but a formal third-party audit has not yet been completed. We are working towards full WCAG 2.1 AA conformance ahead of formal EAA enforcement obligations.

3. Measures we take

To support accessibility, we:

- design with semantic HTML, sufficient colour contrast and keyboard navigation in mind;
- provide alternative text for meaningful images;
- support text resizing and standard browser zoom;
- test critical workflows (login, class booking, QR check-in) for keyboard accessibility;
- include accessibility considerations in design and code review;
- in the Member App, support OS-level accessibility features such as VoiceOver (iOS) and TalkBack (Android) for core flows.

4. Known limitations

We are aware of the following limitations and are actively working to address them:

- no formal third-party accessibility audit has yet been completed;
- some informational pages may not yet meet the colour contrast ratio of 4.5:1 for all text combinations;
- QR code-based check-in may be difficult for users with visual impairment; PIN-based check-in is provided as an alternative;
- automatic captioning of any in-app video content is not yet provided.

5. Feedback and contact

If you encounter an accessibility barrier or need information in an alternative format, please contact us:

- E-mail: help@gymezy.eu
- Post: Managezy Limited, 46 Enterprise Centre, Lavery Avenue, Park West Business Park, Dublin 12, D12 PP48, Ireland

We aim to respond to accessibility feedback within 10 business days and to provide a substantive response or remediation plan within 30 days.

6. Enforcement procedure

If you are not satisfied with our response, you may contact the relevant national enforcement body. In Ireland, this is the National Disability Authority (www.nda.ie). In Hungary, this is the relevant authority designated under the Hungarian implementation of the European Accessibility Act.

7. Review cycle

We review this Accessibility Statement at least annually and after any major release of the Website, Admin Platform or Member App.

Statement prepared: 7 June 2026. Next planned review: June 2027.